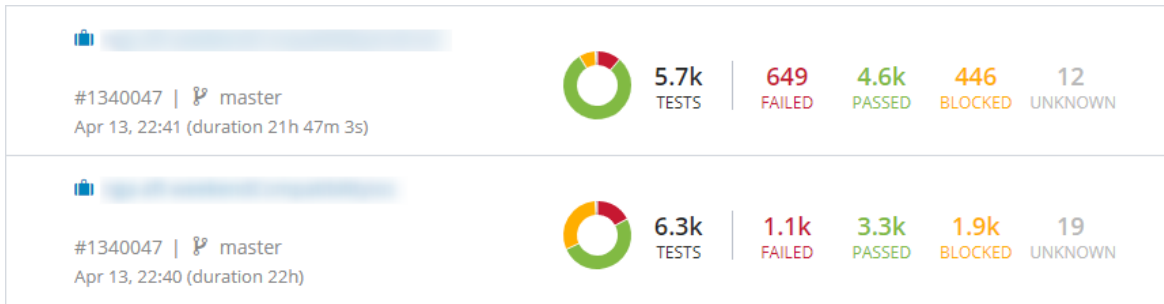


Work with failure reasons

The Smart Reporting feature automatically categorizes your executions under primary status and secondary failure reasons, as shown in the following figure.



The primary status can be **Passed**, **Failed**, **Blocked**, or **Unknown**. Failure reasons give you more detailed reasoning about the failure cause. Clicking one of the primary status figures adds the secondary distribution of failure reasons, as seen below.



The list is sorted by quantity, so you can easily review and handle the main reasons for your failures.

Note that there are different failures reasons under **Failed** and under **Blocked**.

Clicking a specific failure reason filters the report list to only include this failure reason. In the below examples:

- Clicking **FAILED > APPLICATION CRASHED** filters all single test execution reports (STR) that failed due to an application crash automatic failure reason.
- Clicking **POPUP HANDLING** filters the execution reports to only show failures likely caused by an unexpected popup.
- Clicking **BLOCKED INSTALL APP FAILURE** filters execution reports that failed due to an install app failure.

Report Name	Status	Failure / Blocked Reason
<input type="checkbox"/> [Report Name]	❌	APPLICATION CRASHED
<input type="checkbox"/> [Report Name]	❌	APPLICATION CRASHED
<input type="checkbox"/> [Report Name]	❌	APPLICATION CRASHED
<input type="checkbox"/> [Report Name]	❌	APPLICATION CRASHED
<input type="checkbox"/> [Report Name]	❌	APPLICATION CRASHED
<input type="checkbox"/> [Report Name]	❌	APPLICATION CRASHED
<input type="checkbox"/> [Report Name]	❌	APPLICATION CRASHED

Report Name	Status	Failure / Blocked Reason	History (Old → New)
<input type="checkbox"/> [Report Name]	❌	POPOP HANDLING	●●●●●●●●●●
<input type="checkbox"/> [Report Name]	❌	POPOP HANDLING	●●●●●●●●●●
<input type="checkbox"/> [Report Name]	❌	POPOP HANDLING	●●●●●●●●●●
<input type="checkbox"/> [Report Name]	❌	POPOP HANDLING	●●●●●●●●●●
<input type="checkbox"/> [Report Name]	❌	POPOP HANDLING	●●●●●●●●●●
<input type="checkbox"/> [Report Name]	❌	POPOP HANDLING	●●●●●●●●●●
<input type="checkbox"/> [Report Name]	❌	POPOP HANDLING	●●●●●●●●●●
<input type="checkbox"/> [Report Name]	❌	POPOP HANDLING	●●●●●●●●●●

Report Name	Status	Failure / Blocked Reason
<input type="checkbox"/> [Report Name]	⊖	INSTALL APP FAILURE
<input type="checkbox"/> [Report Name]	⊖	INSTALL APP FAILURE
<input type="checkbox"/> [Report Name]	⊖	INSTALL APP FAILURE
<input type="checkbox"/> [Report Name]	⊖	INSTALL APP FAILURE
<input type="checkbox"/> [Report Name]	⊖	INSTALL APP FAILURE
<input type="checkbox"/> [Report Name]	⊖	INSTALL APP FAILURE
<input type="checkbox"/> [Report Name]	⊖	INSTALL APP FAILURE

Note: Custom failure reasons added by users are treated the same. For more details on how to add custom failure reasons, [click here](#).

- Also in this section:
- Administer failure reasons