

Loadrunner VuGen Scripts fail with SSL error

Problem

When using [Perfecto's RealUser VuGen template](#) to trigger executions on Perfecto Cloud devices, from PerformanceCenter, Loadrunner Controller or Virtual User Generator itself, an error is thrown:

"Unable to allocate device".

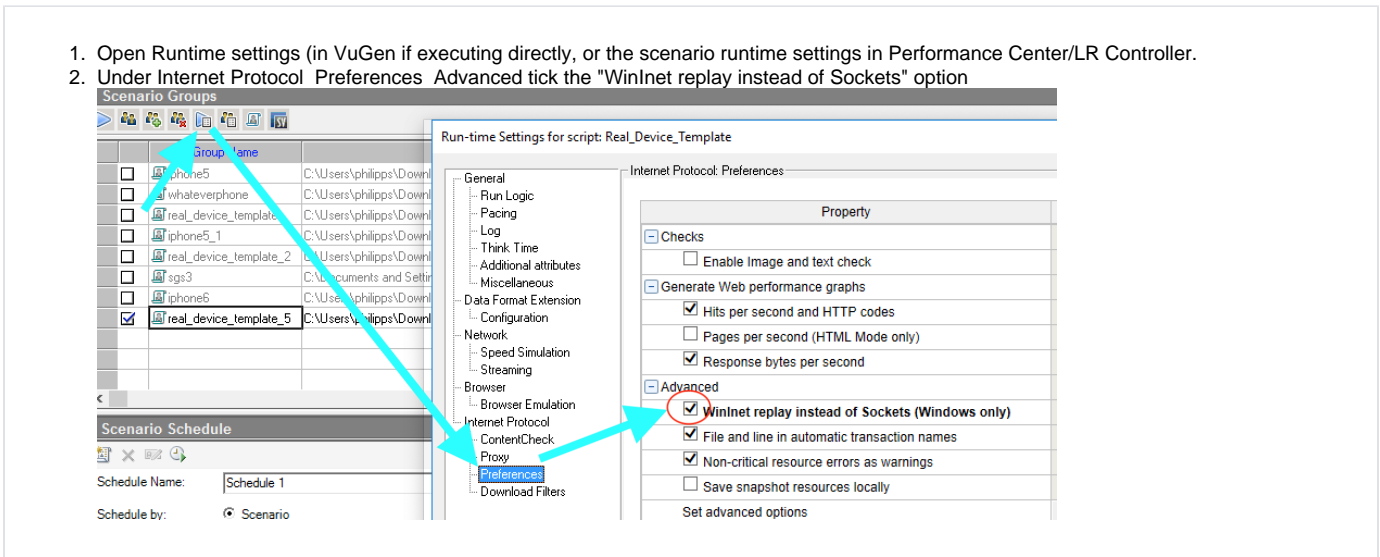
Looking further into the Output can show that the actual cause is a failure to connect to the REST API on the cloud, failing with

Warning -27774: SSL protocol error when attempting to connect with host "demo.perfectomobile.com" [MsgId: MWAR-27774]

Solution

Modify the Runtime Settings to "Use WinInet replay instead of Sockets".

1. Open Runtime settings (in VuGen if executing directly, or the scenario runtime settings in Performance Center/LR Controller.
2. Under Internet Protocol Preferences Advanced tick the "WinInet replay instead of Sockets" option



Related articles

- [Micro Focus LoadRunner](#)
- [LoadRunner VuGen templates For Performance Testing](#)
- [Loadrunner VuGen Scripts fail with SSL error](#)