

# Legacy | Troubleshoot Object Spy on mobile device browsers

*Object Spy not behaving? This article explains the most common reasons and how to fix it.*

As of mobile cloud version 9.0 and later, the following applies:

- iOS 7 and later requires the use of the Safari browser when using web element testing.
- Android OS v4.2.2 and later requires the use of the Google Chrome browser when using web element testing.

Other browsers may be installed on the devices to test with, such as Firefox, Opera, and so on, but they will not support object spy. Refer to the requirements for iOS and Android listed above. To support these browsers, you need to use [Visual Analysis Functions](#).

Also note that "default" browsers, such as the **Samsung Internet Browser** located on some Samsung Android devices, are not supported for use with Object Spy. This browser type needs to use [Visual Analysis Functions](#).

If you have any questions, please reach out to the [Perfecto Support Team](#).