

Keyboard on Android Devices

Problem

Failing to hide keyboard or perform certain automation commands on Android devices

Solution

The Perfecto Mobile keyboard is required and set as default for Android devices in order to work with Perfecto commands under automation. Currently, there's no option to switch virtual keyboards during automation.

When Samsung keyboard is set as the default keyboard, the numeric keypad appears for manual actions, but not automation. But the same numeric keypad does not appear when using the Perfecto Mobile keyboard.

Follow the below steps to check or change the default keyboard on Android devices:

- Settings > Language and Input > Virtual Keyboard

(If you don't see Perfecto Mobile keyboard, click Manage Keyboard to add/enable it)

- Then go back to Language and Input and click Default Keyboard and then select Perfecto Mobile

Related articles

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- [Appium hideKeyboard Method on iOS | Troubleshooting](#)
- [Cannot log in to test website on Google Chrome \(Android\) | Troubleshooting](#)
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